

Implementation Practice

GUIDED CHECKLIST

Widespread adoption of evidence-based practices is essential to realize value in healthcare. But adoption and full integration into practice often fails for common reasons. Step2Works offers rigorous but practical means of implementation that lead to sustained adoption. Our effective use of change management and implementation science recognizes the need for local adaptation, workforce readiness, and reinforcement.

We understand the reason for the change because...

- We know what outcomes we expect from the change.
- We know the importance of making the change now.
- We know who will be impacted by the change.
- We know the size and complexity of the change.

We understand what is required for change management because...

- We have identified all stakeholders.
- We know how to assess readiness for change.
- We know how to communicate about the change.
- We know how to manage resistance to change.

We understand adaption of the solution to local context because...

- We know how our target sites differ in: culture, demographics, location, policies, incentives, access, etc.
- We understand the local setting and target population.
- We understand how workflow at the target sites impacts the solution.
- We have identified core and adaptive components of the solution.

We understand how to implement the solution because...

- We know what behaviors need to stop at target sites.
- We know what behaviors need to start at the target sites.
- We know what hardware/software and tools each site needs for the change.
- We have engaged all the groups required to implement the change.
- We have tailored training to each user group.

We understand if and how to maintain the solution and its impact because...

- We know which short-, mid- and long-term outcomes to track.
- We know how to communicate results of the change.
- We can adjust the workflow and solution to impact target outcomes.
- We know how to monitor ongoing changes at the target sites.